**RESOLUTION NO. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**A RESOLUTION ADOPTING STANDARDS FOR THE EQUAL PAY PROGRAM**

**WHEREAS**, Payson City has offered the equal pay program for those residents who demonstrate responsible payment history; and

**WHEREAS**, the equal pay program has created some accounts with large debits and has created some uncollectable debts; and

**WHEREAS**, a review of the equal pay program has provided input to allow the program to continue if specific policies are adopted by the city council; and

**WHEREAS,** the City Council is in favor of providing the equal pay service to its residents who desire and who meet the proposed policies.

**NOW THEREFORE, BE IT RESOLVED BY THE PAYSON CITY COUNCIL**, that the following equal pay polices be adopted by the City Council.

**Proposed Policy:**

**Payson City Equal Pay Program**

The Equal Pay Program allows utility customers to pay **equal monthly payments year-round** by spreading estimated annual utility costs over 12 months. This program helps eliminate seasonal bill fluctuations.

**Eligibility Requirements**

To enroll in the Equal Pay program, all the following must be met:

* You must have lived at your current service address for **at least 12 months**.
* Your utility bills must have been **paid in full and on time for the past 12 months**.
* Your account must have a zero balance at the end of September.

**How the Equal Pay Program Works**

* We estimate your annual utility usage based on billing history and current rates. The total annual estimate is divided by 12 to determine your Equal Pay monthly payment.
* Equal Pay amounts are typically reviewed every **12 months in September** but may be recalculated periodically in between, if necessary, due to several factors but not limited to:
  + Rate changes
  + Added or removed services
  + Significant changes in usage
* Equal pay payment amounts may change following these periodic reviews, you must look at your monthly utility bill.
* Meters are read monthly, and your statement will continue to show your **actual usage and charges**, even though you pay only the Equal Pay amount.
* Your bill will also display your **Equal Pay balance**, showing whether you have paid more or less than your actual charges to date (credit or debit).
* Customers are responsible for reviewing their bills and ensuring the **correct Equal Pay amount is paid each month**.
* Failure to pay the full Equal Pay amount by the due date will result in **loss of Equal Pay eligibility**.

**Removal from the Equal Pay Program Due to Non-Compliance**

Failure to pay the **full Equal Pay amount each month when due, returned payments, partial payments, or late payments,** will result in removal from the Equal Pay Program.

If removed due to non-compliance, the total balance on the account must be paid in full and brought to zero or the account will be subject to all applicable penalties and fees, including **utility service shutoff**.

**Requesting Removal from the Equal Pay Program**

Customers may request removal from the Equal Pay Program at any time. However the total balance on the utility account must be paid in full, or the account will be subject to penalties, fees, and possible service shutoff.

This Resolution shall take effect immediately upon its passage by the Payson City Council adopted in a public meeting.

Passed by the Payson City Council this 18th day of February, 2026.

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William R. Wright, Mayor

Attest:

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Amalie Ottley, City Recorder